

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Grp 12153

In re Application of:

Steven R. DONOVAN

Application Serial No.: 09/435,540

Filing Date: November 8, 1999

Attorney Docket No.: 09710-1165

Client Docket No.: RIC-99-057

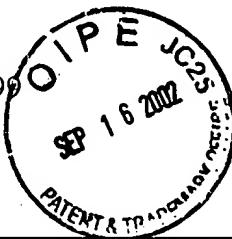
Examiner: Parton, K.

Group Art Unit: 2153

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SEP 19 2002

Technology Center 2100



For: METHOD AND SYSTEM OF PROVIDING DIFFERENTIATED SERVICES (as amended)  
 DIRECTOR OF PATENTS AND TRADEMARKS  
 Washington, DC 20231

**AMENDMENT TRANSMITTAL LETTER**

Transmitted herewith is an amendment in the above-identified application.

FEES CALCULATION	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREV. PAID FOR	NO. OF EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	31	MINUS	31	0	\$18	\$ 0.00
INDEP. CLAIMS	2	MINUS	3	0	\$84	\$ 0.00
<input checked="" type="checkbox"/> Petition is hereby made under 37 CFR § 1.136(a) to extend the time for response to the Office Action of <u>June 11, 2002</u> to and through <u>September 11, 2002</u> , for an extension of:						\$ 0.00
<input type="checkbox"/> One month (\$110) <input type="checkbox"/> Two months (\$400) <input type="checkbox"/> Three months (\$920) <input type="checkbox"/> Four months (\$1440)						
TOTAL ADDITIONAL FEE DUE:						\$ 0.00

- Applicant claims small entity status. See 37 CFR § 1.27.
- No additional fee is required.
- Payment of \$ \_\_\_ by Credit Card. Form PTO-2038 is attached.
- The Director is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment to Deposit Account \_\_\_\_\_, including any filing fees under 37 CFR § 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR § 1.17

Respectfully submitted,

DITTHAVONG & CARLSON, P.C.

Stephen C. Carlson  
Reg. No. 39929

Date: September 11, 2002

I hereby certify that this correspondence and all correspondence identified as accompanying this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231 on September 11, 2002.

Tameka Delmar

Date: 09-11-02



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**RESPONSE UNDER 37 CFR 1.111**

Dear Sir:

In response to the Office Action of June 11, 2002, please amend this application as follows:

**IN THE TITLE:**

Please amend the title to read as follows: – METHOD AND SYSTEM OF PROVIDING DIFFERENTIATED SERVICES–

**IN THE CLAIMS:**

Please amend claims 1-2 and 16-17 by way of replacement as follows. A marked-up version of the amended claims is enclosed in the Appendix.